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IT Consulting Agreement between _____ and **SaOnTime Solutions CC**
Terms and Conditions

1. The client is responsible for backup of data before SaOnTime's services commence.
2. Owing to the nature of information technology, PC's can get damaged and data can get lost during certain processes. SaOnTime Solutions takes no responsibility for this as we take all normal and reasonable precautions to avoid such situations in the interest of our clients and cannot be held responsible for system down time.
3. SaOnTime's mandate with the client will be dealt with in chronological order and will be reviewed, upon completion, by SaOnTime and the Client.
4. SaOnTime's account is due and payable within 5 working days from the invoice date.
5. Non Contract Clients – Have to have a prepaid balance of R 2 000.00
6. Hourly Rate Server & Networking: R 1 000.00 / High Level Networking: R 1 500.00.
7. Hourly Rate PC, Apple Mac's, iPad's & iPhone's: R 500.00.
8. Billing happens on an hourly basis. (per hour or any portion thereof)
9. Support call can also be billed at a minimum of an hour.
10. Call out fee can also be billed at R500.00.
11. Support Contract Clients do not pay a support phone call fee and a call out fee.

Client's name & ID nr.: _____

Contact person: _____

Clients Contact Details: _____

Client's signature: _____ Witness signature _____

Date and Time: _____

SaOvertime's Director & signature: _____

SA Overtime Solutions CC. REG NR: 2006/205308/23

